



CHANGING A GENERATION

ACCESS CONTROL & VIDEO MANAGEMENT

Churches, in general, have an open door policy. They welcome all people, regardless of age, religion, or economic background. So when Changing a Generation, a large Baptist church in Atlanta, Georgia decided to install a security management system with access control, video and intrusion, maintaining an open environment for its congregation and employees was imperative.

Having a congregation of approximately 5,000 people and a large 130,000 square foot facility, Changing a Generation employs two pastors and several full time employees. Each employee carried a key and at one point, over 100 keys had been issued. Over time, Chief Administrative Officer, Gwendolyn Morton became concerned about the security of the building and staff. The perimeter of the church needed to be secure at all times, and the three main areas of the church – administration, sanctuary, and classroom/activity area – also needed controlled access to remain secure. Gwendolyn, Church Administrator Dr. Natalie Morton and Shawn Blackmore, security director for Changing a Generation wanted to manage security efficiently, and keep the church secure when they were not on the premises.

Gwendolyn and Shawn contacted security integrator, Southeastern Security Professionals, LLC (SSP). SSP's Chao Chen, recommended G4S Technology's Symmetry™ Professional Security Management (SMS) System. Symmetry Professional provided an intuitive, user friendly access control system that could integrate with video and intrusion to deliver a complete security solution for the church.

Symmetry allowed Gwendolyn and Shawn to control access to and within the building, and implement a traffic flow they could control. Securing the perimeter and internal doors with proximity readers allowed authorized staff entry into the building, while keeping the public out.

An unlocked main entrance is monitored by the receptionist who greets visitors. Readers were placed on internal doors to control access from one section of the building to the other to aid in the control of pedestrian traffic.

Shawn, with approval from Church Administrator Dr. Natalie Morton, assigns access rights to all employees based on their position and work schedule. The administration wing is open Tuesday through Friday. Employees working in this wing have access to this area and other appropriate areas of the church during their designated working hours. The custodian, however, may have a different access level and schedule assigned to him because of the demands of his position.

"Only employees carry access cards," said Shawn. "If an access card is reported missing, I deactivate the card and reissue a new one. It's quick, easy and the church stays secure."

The three security components – access control, video and intrusion - are managed through Symmetry. Two 42" plasma screens display alarms and video. The Symmetry alarm management feature allows Shawn to view, acknowledge and respond to alarms, such as a door being forced open, a sensor being triggered, or a card reader being used at an unauthorized time.

Symmetry's intuitive display of alarms helps the operator easily manage incoming information. All alarms are displayed in the easy-to-use alarm screen. The alarm screen enables any alarm,



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no matter how or where they have been generated, to be managed from a common user interface. Changing a Generation takes advantage of Symmetry's map screen, which shows the exact locations of alarms. The map screen helps quickly locate the alarm location, pull it up on video in the Symmetry virtual matrix screen and determine if further investigation of the alarm is required.

Pelco and Panasonic video cameras monitor the perimeter of the church, main entry points and hallways. Pelco's DX-8100 hybrid video recorder records video around the clock and Symmetry ties all these systems together.

"Having the ability to record activity in my absence takes the place of stationing a security guard 24 hours a day," said Shawn. "I come in on Tuesday morning and view video from the weekend. Even though I was physically away from the building, I don't miss anything."

Gwendolyn and Shawn can watch live or recorded video using Symmetry Video's virtual matrix screen. The customizable screen allows them to choose which cameras and how to view them. When an alarm sounds, a large window of the camera associated with the alarm automatically pops up giving them a clear, easy view of the alarm.

"Symmetry has allowed us to do our ministry on a large scale," continued Shawn. "The system has so many cameras; I can sit at the desk and see what's going on in the whole building." Symmetry's remote feature provides Shawn and his staff the flexibility to view their Symmetry SMS from an outside location. Through the use of Symmetry's web interface the staff can access their security system from any computer with an internet connection. With Symmetry's robust integration to top tier third party companies like DMP, Shawn can log in to the SMS remotely and arm or disarm their intrusion alarm system.

"I like that I can utilize Symmetry from home," said Shawn. "I've accessed the system many times at night from my laptop. The remote feature was a must-have for this church environment." Installing integrator, Chao Chen recommended Symmetry

features. Symmetry was easily integrated with church's DMP's intrusion management system and Pelco's DX-8100 hybrid video recorder.

"Symmetry is easy to use for the customer," said Chao. "The deep integration delivers an exceptional solution and allows me to train them on one system rather than multiple systems."

Why Southeastern Security Professionals?

SSP, based in Suwannee, Georgia, provides design, installation, and service of fire alarm, intruder alarm, access control, gate entry, camera surveillance, IP cameras, intercom and other complimentary security systems. Their installation and service teams are capable of handling small businesses to large commercial customers. SSP is small enough to provide each customer the personal attention they deserve and big enough to provide the results demanded. They deliver the highest quality of workmanship and services to their customers with honesty and integrity.

G4S Technology's Symmetry Professional SMS with its integration to DMP's intrusion system and Pelco's video system provided Changing a Generation one deeply integrated, centrally managed, intelligently managed security solution. They are extremely happy with their SMS and may implement Symmetry's visitor management module, standard with Symmetry Professional software, in the future to help manage their visitors. "We are very satisfied with our Symmetry system," said Gwendolyn. "Our employees are secure and yet we still have an open environment for our members and visitors. We couldn't ask for a better solution."



G4S Technology
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